



2021-2022

ANNUAL REPORT

MESSAGE FROM THE BOARD PRESIDENT

We are once again emerging from another year of resiliency and flexibility as we adapted to another “covid year.” We embraced the new normal of Zoom /Teams meetings, virtual workshops, and virtual training and we persevered.

On behalf of the Board of Directors, I would like to thank each staff member for your commitment and advocacy to the women and children, whom you interact with daily. I feel privileged to be a HNWS volunteer , our agency does amazing work and it wouldn't be possible without the contributions of each and everyone!

Thank-you to Jane Scheel for her leadership. Jane continues to go above and beyond what's required to better individualize staff needs. Jane's innovation during this unprecedented time continues to be infallible. Jane has introduced many new initiatives over the past few years to keep staff in touch and engaged.

As a board, we will continue to discuss and implement the strategic plan recommendations, which include fostering innovative approaches to meeting community needs, building long-term sustainability, continuing to strengthen the HNWS team and optimizing community engagement.

Since the start of the pandemic, violence against women has intensified. Emerging data shows that shelters across the country need more financial assistance. Politicians have listened and have advocated for funds to assist our work. We are hopeful that this sheds some much needed light on the importance of agencies like ours and that regular funding becomes the 'new norm.'

Welcome to new board members, Michelle Alvey & Ashley Malo, we look forward to working with you. My hope for the 2022-2023 year is that we have seen the end of the pandemic; that we continue to endure and be resilient. If the pandemic has taught us anything, it's that we are more resourceful than we thought, and we can adapt our practices to continue to meet the needs of our clients. We've learned patience and tolerance on a whole new level, yet at the end of the day, our commitment never wavered.

My sincere appreciation to the Staff, Executive Director and Board Members for your continued support to our agency and community.

Respectfully Submitted,

Michelle Becker, Board President

MISSION

"Dedicated to a non-oppressive social, political, and economic environment for women, their children, and their communities"

MESSAGE FROM THE EXECUTIVE DIRECTOR

As we began our new fiscal year on April 1, 2021, with a year of COVID behind us, my expectations were high, and I was planning for HNWS to return to “normal”. I think the expression is “best laid plans...”

Our fiscal year 2021–22 was year two of managing our vital service during a global pandemic. (The lessons and learnings from year one laid the groundwork for us to thrive in year two). Year one we were surviving and year two we were thriving. Working in a crisis environment has provided many gifts as we have navigated COVID. We have a resilient staff who are experienced in safety planning, crisis management, adaptability, resourcefulness, and system navigation. All vital skills that have helped our organization thrive in this landscape. I am in awe of how the staff have pushed through, managed the ever changing “guidelines,” and always made the women and children we serve their priority.

As an organization, we have had incredible support from our MCSS program supervisor, Sam Curtain, our provincial association, OAITH, our local Public Health Unit, and Gitta McAllister from IPAC. These partnerships have been invaluable.

Our generous and caring community have continued to keep us on their radar over the past year with both financial support and a renewed awareness of how pervasive VAW is in our community.

Leadership comes with a great deal of responsibility, but leaders cannot support their teams if they do not have support for themselves. I have the privilege of a supportive board under the leadership of Michelle Becker, and Vanessa Dion, Sue Ann Kalle and Kelly Salazar who are the best management team a leader could ask for.

The work we do is important. The women who have the courage to reach out to us to stay safe, support their children, and take the first step to a violence free life have my respect and admiration. As a community we need to hold abusers accountable for their behavior... we owe that to our children.

Respectfully submitted,

Jane Scheel, Executive Director

VISION

"A world in which every person has undisputed safety and security"

PROGRAM STATISTICS

APRIL 1, 2021 - MARCH 31, 2022

Residential Program

632

Crisis Calls

1130

Counselling Calls

92%

2021-2022

Shelter Occupancy

64

Women in
Residence

52

Children in
Residence

At no time during the 2021-22 year did COVID-19 prevent us from providing residential services. The statistics below reflect that we did however, experience some limitations.

227 Women referred out due to capacity limitations

174 Individuals referred to more appropriate services



PROGRAM STATISTICS

APRIL 1, 2021 - MARCH 31, 2022

Community Program

24

Women
Counselled
(Urgent Care)

209

Women
Counselled

103

Women
Supported in
Family Court

55

Women
Counselled
(Sexual
Assult/Abuse)

66

Families
referred to
CAS/VAW
Liaison Program

66

Women
Supported in
CAS/VAW
Liaison Program

128

Women
Supported in
Housing + Legal
Advocacy

0/0

*Volunteer Program/
*Women's Groups

26

Women Served at
Quetzal Family
Homes

*Paused during COVID-19

VALUES

"Integrity"

"Non-judgement"

"Transparency"

"Equity"

"Wellness"

PROGRAM STATISTICS

APRIL 1, 2021- MARCH 31, 2022

Child & Youth Program

41

Moms
Counselled

19

Children
Counselled

72

Students
Counselled in
Elementary
Schools



75

Students
Counselled in
S.T.A.R.
Program

40

G.I.R.L.S.
Power Camp
Participants



3

G.I.R.L.S.
Power Camp
Facilitators

23

Children Who
Witness +
Impact Group
Participants

14

Youth
Supported in
Housing

HALDIMAND & NORFOLK WOMEN'S SERVICES 2021-22 BOARD OF DIRECTORS

Michelle Becker - **President**

Denise Norman - **Vice President**

Rebecca Malo - **Secretary**

Megan Soles - **Treasurer**

Mike Main

Rob Weber

Marie Steiner

Katrina Schmitz

Malti Patel

Legal Counsel - Brimmage Law Group

Auditor - Millard Rouse & Rosebrugh LLP

*Thank
you!*

A sincere note of appreciation to the donors who supported us this past year. Your generosity helps to deliver services to local women and children fleeing violence.



 35
YEARS
HALDIMAND & NORFOLK
Women's Services